
1. alternative dispute resolution	dispute resolution processes that do not involve courts, such as mediation, arbitration and conciliation
2. apprehended violence orders	court orders to protect a person who fears violence or harassment from a particular person
3. arbitration	a form of alternative dispute resolution in which the disputing parties present their cases before an arbitrator, who makes a decision that is binding on the parties
4. Australian Federal Police	the federal police agency of the Commonwealth of Australia, set up to enforce federal laws
5. freedom of information	the principle that people should be able to have access to information relating to the administration of government decision-making and information held by the government
6. law enforcement agencies	those bodies that have the role of enforcing the law, including police and some government departments
7. mediation	a process in which two parties are brought together for the purpose of discussing and resolving a conflict
8. negotiation	any dialogue intended to resolve disputes and/or produce an agreement on further courses of action
9. state police	law enforcement agencies with statewide jurisdiction
