

contractor

is an external provider of services to a business; it may be an individual or a business

employee

worker under an employers control; control may include- the location of the workplace, the way in which the work is performed and the degree of supervision involved

employer

exercises control over employees, has responsibility for payment of wages, holds the power to dismiss employees

human resource management

management of total relationship between employer and employee

line managers

are responsible for the management of staff contributing to the prime function of the business