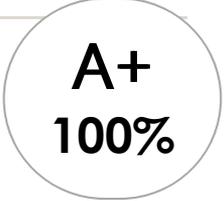


18 Multiple choice questions



A+
100%

1. the ability of people to adjust their behaviour to new information and changing circumstances
 - a. innovation
 - b. induction
 - c. **CORRECT: flexibility**
 - d. dismissal

2. a continuous process of parts and sub-assemblies passing on from one stage to another until completion
 - a. innovation
 - b. batch production
 - c. **CORRECT: flow production**
 - d. induction

3. buying and selling products on the internet
 - a. **CORRECT: e-commerce**
 - b. dismissal
 - c. innovation
 - d. development

4. the link between the producer and the customers of the product
 - a. dismissal
 - b. division of labour
 - c. **CORRECT: distribution channel**
 - d. continuous scanning

5. the educational process of making a transition to a new workplace and even a new role
 - a. batch production
 - b. **CORRECT: induction**
 - c. flow production
 - d. innovation

6. the way in which managers and employees in a business behave and operate
 - a. dismissal
 - b. business value
 - c. induction
 - d. **CORRECT: business culture**

7. the creation of better or more effective products, processes, services, technologies or ideas
 - a. induction
 - b. **CORRECT: innovation**
 - c. e-commerce
 - d. development

8. an employer terminates an employee's position, usually because the employee has either performed poorly in the workforce or for criminal acts against the employer
 - a. **CORRECT: dismissal**
 - b. business value
 - c. induction
 - d. e-commerce

9. individual outlets are given exclusive distribution rights, usually for expensive products
 - a. environmental sustainability
 - b. batch production
 - c. intensive channel distribution
 - d. **CORRECT: exclusive channel distribution**

10. selecting employees for educational programs that focus on roles that the employee may aspire to in the future
 - a. flexibility
 - b. e-commerce
 - c. innovation
 - d. **CORRECT: development**

11. ongoing data collection and analysis on a broad range of factors from the business environment
 - a. environmental scanning
 - b. business culture
 - c. **CORRECT: continuous scanning**
 - d. innovation

12. the product is made available in as many places as possible
 - a. innovation
 - b. **CORRECT: intensive channel distribution**
 - c. batch production
 - d. exclusive channel distribution

13. meeting the needs of the present generation without compromising the ability of future generations to meet their needs
 - a. continuous scanning
 - b. environmental scanning
 - c. **CORRECT: environmental sustainability**
 - d. corporate social responsibility

14. a specific group of components which go through a production process together; as one batch finishes, the next one starts
 - a. induction
 - b. **CORRECT: batch production**
 - c. innovation
 - d. flow production

15. breaking down complex tasks into a series of simplified, easier tasks performed by a number of workers; each worker performs the same task repetitively
 - a. innovation
 - b. business culture
 - c. **CORRECT: division of labour**
 - d. business value

16. a whole range of assets of the business that can increase in value, thus expanding the worth of the business
- CORRECT: business value**
 - dismissal
 - innovation
 - business culture
17. a commitment by a business to operate ethically and contribute to economic development while improving the quality of life of our workforce and their families and the community at large
- continuous scanning
 - environmental sustainability
 - flexibility
 - CORRECT: corporate social responsibility**
18. the practice of monitoring a business's internal and external environment so that it can gather, analyse and use information for tactical or strategic purposes
- development
 - CORRECT: environmental scanning**
 - continuous scanning
 - environmental sustainability